

IT Operations Specialist / IT Supporter

Are you used to mediating between IT and businesses? Do you take pride in helping colleagues with various IT issues and can you deep dive into Azure Environments?

Rains is a dynamic and rapidly growing lifestyle brand in search of a skilled IT Operations Specialist to join our team. In our collaborative and inclusive work environment, your interpersonal nature and passion for technology will play a crucial role in contributing to the success of our organization.

Key Responsibilities

As an IT Operations Specialist, you will play a pivotal role in Rains digital transformation and Cloud journey.

- Providing initial MS365 1. and 2. Level support to all colleagues within the organization.
- Offering on-site and remote support via phone and through our Helpdesk system (Jira).
- Setting up and maintaining workstations, phones, tablets, and other personal work equipment.
- Participating in optimization, automation, and implementation of tasks within Microsoft Azure platform
- Overseeing and maintaining the inventory of hardware, including PCs, tablets, and screens.
- Maintaining user rights in Rains Entra ID
- Maintain and manage servers and virtual machines in Azure.
- Managing VPN, and network connections .

Your profile and qualifications

We are looking for candidates with a natural problem-solving attitude, an organized approach, and the ability to adapt to various tasks and changing priorities. Successful candidates should thrive in situations involving internal and external stakeholders, demonstrating confident communication in both spoken and written English and Danish. Additionally, you have skills and experience from a role as system admin in Cloud infrastructure setup and maybe you hold a certification in Azure Administrator Associate.

You will be eager to consistently broaden your technical skills, as you will be involved in numerous projects requiring you to handle various tasks across different platforms. This openness to new initiatives will enhance your contribution to a positive team culture.

You will excel in this role by meeting the following qualifications and prerequisites:

- Educational background as a Data Technician or equivalent.
- Experience with Windows 11, macOS, and Modern Workplace environments.
- Proficiency in Endpoint management, Intune, and Apple Business Manager.
- License management expertise, particularly in Microsoft 365 products.
- Knowledge of the Azure platform, user creation, and hosting in Entra ID.
- Strong user skills in MS 365, Power Platform, SharePoint, Teams, and Outlook.
- Experience in creation and maintaining VMWare in Cloud
- Knowledge in Microsoft Azure Security standards
- Understanding of SaaS solutions and integration languages (SQL, .NET, JAVA)
- It is a requirement that you have strong language skills in Danish and English, both spoken and written.

We imagine that you live in or close to Aarhus, Denmark.

What we offer

We offer the opportunity to join a fast-growing, agile, international company in Aarhus where you will meet a social, dynamic, and committed team.

You can look forward to playing a significant role within the IT department alongside a highly motivated team of top-performing industry peers who share a passion for technology and development. Your workday will be varied with a high level of responsibility and the opportunity to work individually and as part of a team. In essence, we provide you with the platform to take the next step in your professional development.

You will report to the IT-Manager. The position is full-time.

About RAINS

Rains' is a lifestyle brand specializing in waterproof clothing and accessories engineered to take on the outdoors and urban environments. The full range of contemporary styles remains inspired by the first design – a contemporary reinterpretation of the classic rubber raincoat and speaks to the ingenuity and clean-lined precision of Scandinavian design. The brand's evolution sees it delivering collections to consumers across four continents and presenting runway shows at Paris Fashion Week.

How to apply

If you can see yourself in this role and want to be a member of a fast-growing brand, please submit your application below. We will frequently review and contact applicants, so please do not hesitate to apply.

All qualified applicants are encouraged to apply for the position regardless of age, gender, religion, and ethnicity.

Only applications submitted through our e-recruitment process will be considered.

Regarding our hiring process: Your personal data will be registered and processed by Rains ApS. Your personal data is processed for Rains ApS to be able to contact you and assess whether you are the right candidate for the position. You can find out more about your rights, the purpose of the processing and the basis for such processing in our Privacy Policy [Rains® | Privatlivspolitik](#)

If you have any questions regarding the position, please contact Johanna Geber, IT-Manager on jg@rains.com or (+45) 20 60 37 57.

We look forward to hearing from you!